

F.no. 29-29/2015-LI(Pt)
Ministry of Communications
Department of Posts
(Directorate of Postal Life Insurance)

Chanakyapuri P.O. Complex,
New Delhi-110021

Dated: 04.12.2025
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To,
All Heads of Circles,

Sub: Circulation of final validated compiled data of non-migrated PLI/RPLI policies up to 31.1.2025 for reference and prevention of double/multiple payments.

This has reference to this Directorate's earlier instructions issued to the Circles vide no. 29-29/2015-LI(Pt) dated 12.02.2025 to submit verified data on wrongly or non-migrated PLI/RPLI policies post McCamish implementation and manually paid. Reports from all Circles has now been received, and Circle-wise consolidated data has been prepared at the Directorate.

2. The said data shall be hosted by PLI CEPT/IPPB Team and a link would be created on URL: <https://utilities.cept.gov.in/pli>. All circles shall ensure that every case involving policy verification, settlement, or reconciliation is cross-checked against this consolidated data to prevent any instance of double or multiple payments against non-migrated manually paid policies.

3. The consolidated data shall be used for reference for manually settled policies **up to 31.1.2025**. In this connection, Para 3 of SOP may be referred to. The para is reproduced below:-

"Action to be taken by PLI-CPCs before processing a claim request pertaining to non-migrated policies to avoid multiple or fraudulent payments.

3.1. The PLI-CPCs before settlement of a claim pertaining to a PLI/RPLI non-migrated policy shall in all such cases refer to the list hosted by CEPT/IPPB Team on the URL: <https://utilities.cept.gov.in/pli> without fail. The approving authority will also get it checked at his level.

3.2. In case the particulars of any of the claim received is matching with that available on the utility tool, the same shall be got verified through Circle concerned and claim shall then be disposed of accordingly after proper enquiry."

4. Circles are further required to send residual data of manually paid PLI/RPLI policies wrongly or non-migrated policies **up to 31.12.2025** for inclusion in the next update of the master dataset. Report format for non-migrated PLI/RPLI Policies as per PLI Directorate letter no. 29-29/2015-LI dated 12.02.2025 must be used and report submitted duly signed by DDMs by 10.1.2025.

5. The content of this letter may be circulated to all Divisional heads and In charges of CPCs. Directions contained herein may be accorded due attention and compiled with scrupulously.

Encl. As above


(Ravindra Kumar)
DDM-II (PLI)

Copy to:- GM CEPT, Mysuru – 570010, Karnataka. Circle wise consolidated data is enclosed for uploading/hosting on URL.